



Returns Policy

Vibez Dance Studio is committed to a high-end service, but we understand there may be a time when you need to exchange or require a refund for your purchase.

When purchasing a service whether it be a one to one lesson, a class/course or a gift voucher, you have 14 days to cancel your purchase with a full refund, as long as the service has not been used in this time. If a booking for class or lesson has been made, your purchase will need to be cancelled 7 days before the lesson or class use in accordance with our Cancellation policy to obtain a full refund.

Please note that all refunds will be made to the original payment and the refund usually takes around 3-7 working days to reach your account, depending on how quickly your credit/debit card company processes the refund.

Your statutory rights are not affected, Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, if you buy goods from us online or by phone, your consumer rights entitle you to cancel your order and obtain a full refund if you request one.